

Tufts Health Plan

Watertown, MA

- Multi-story HQ building with 1,600 employees
- Demountable wall construction created privacy issues.
- Qt™ sound masking improves privacy
- System is continually expanded throughout facility



Oasis Qt™ Sound Masking System based on Qt Quiet Technology™



CASE STUDY

Space Description

A multi-story headquarters building originally housing 1,000 employees expanded to accommodate an additional 600 employees moving from a second regional office. During the reconfiguration 1,000 total employees were moved, including some high-level executives.

Challenge

Several managers were moved from private offices into open plan and were concerned about distracting conversations. New private offices were constructed with demountable walls which resulted in less private discussions. In a separate area of the building, executives required privacy for their conference room. In the past, Tufts had experimented with individual speakers in the ceiling plenum to provide spot treatment of privacy issues.

Solution

Tufts Health Plan Facility Supervisor Rich Perkins figured there had to be a better way. After a quick internet search, Rich called Cambridge Sound Management who had a rep visit the site the same day! Tufts initially purchased a small configuration for several problem areas and facilities staff installed the system. They continue to purchase new equipment and expand the system on a regular basis. Next up...paging!

Result

Tufts Health Plan has an expandable, self-installable sound masking system that effectively solves privacy issues throughout the facility.